

High performance internet gateway

About the Service/Feature

This service provides secure internet to all federal government entities through a dual internet service provider, which allows for higher productivity. This service provides a unified internet connection within federal entities. The Federal Network is the main internet service provider for federal entities, which guarantees a service availability by 99.99% throughout the year

Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Submitting the service application
- Step 3** → Completing the required survey
- Step 4** → The application and survey to be reviewed by TDRA
- Step 5** → Getting the service output

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| Category | Variation |
| Type | Transactional |
| Expected Time | 5 working days |
| Fees | Free of Charge |
| Audience | Government entities |
| About | <p>This service provides secure internet to all federal government entities through a dual internet service provider, which allows for higher productivity. This service provides a unified internet connection within federal entities.</p> <p>FEDnet is the main internet service provider for federal entities, which guarantees a service availability by 99.99% throughout the year</p> |
| Channels | <p>Mobile Application</p> <p>TDRA Website</p> |
| Payment Channels | Not Available |
| Terms & conditions | <p>Private dedicated connectivity</p> <p>Active connection with the service provider</p> <p>Attending technical discussions</p> |
| Required Documents | No documents required |

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| Results Require Office Visit | No |
| Service package | None |
| Service Complexity Level | Normal |
| Service Outcome | Connection to High Performance Internet Gateway |
| Service Connectivity With Other Services | This service is linked with Private Dedicated Connectivity service |
| Service Limitation | This service is allocated to federal government entities for work purposes only, and each entity is provided with dedicated Internet Protocol addresses |
| Service Remark | None |