

## mSurvey

### About the Service/Feature

The service provides a tool for composing surveys for the government entity. That tool enables the entity to reach the target audience and allows the public to provide their opinions easily and transparently.

### Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Send the service application
- Step 3** → Providing the required documents
- Step 4** → TDRA will review the request
- Step 5** → The entity gets an activated account on the mSurvey and related details

<b>Category</b>	Variation
<b>Type</b>	Transactional
<b>Expected Time</b>	1 working day
<b>Fees</b>	Free of Charge
<b>Audience</b>	Government entities
<b>About</b>	The service provides a tool for composing surveys for the government entity. That tool enables the entity to reach the target audience and allows the public to provide their opinions easily and transparently.
<b>Channels</b>	Mobile Application TDRA Website
<b>Payment Channels</b>	Not Available
<b>Terms &amp; conditions</b>	The entity must not have an account before
<b>Required Documents</b>	Entity name in Arabic and English Entity short name in English Government sector details Details of the employee using the system (name, email and mobile phone number)

<b>Results Require Office Visit</b>	No
<b>Service package</b>	None
<b>Service Complexity Level</b>	Normal
<b>Service Outcome</b>	mSurvey tool
<b>Service Connectivity With Other Services</b>	None
<b>Service Limitation</b>	None
<b>Service Remark</b>	The customer can refer to the smart database at any time to use the ready surveys or create a new survey. It also gives decision makers the ability to analyze the results and statistics after conducting the surveys.