Request exception from blocking system

About the Service/Feature

Through the service, government entities can request approval from TDRA to be exempted from the blocking system applied by telecom service providers

Service steps

Step 1 → Log in using UAE Pass

Step 2 → Submit the service request including the official letter addressed to TDRA

Step 3 → TDRA will review the request

Step 4 → Receive TDRA's approval on the exception from the blocking system

Category	Variation
Type	Transactional
Expected Time	7 working days
Fees	Free of charge
Audience	Government
About	Through the service, government entities can request approval from TDRA to be exempted from the blocking system applied by telecom service providers
Channels	Mobile Application TDRA Website
Payment Channels	Not Available
Terms & conditions	The entity benefiting from the exception from the blocking system must be a government entity
Required Documents	- If the service is requested through TDRA: The government entity must send an official letter to TDRA.a - If the service is requested though the telecom service providers: The government entity must submit the application form for exception from the blocking system to the telecom service providers, along with a copy of the identity or passport of the concerned person in the government entity. After that, the telecom service providers will submit the request to TDRA to be reviewed and approved.

Results Require Office Visit	No
Service package	None
Service Complexity Level	Complex
Service Outcome	Approval on exception from the blocking system
Service Connectivity With Other Services	None
Service Limitation	This service may also be obtained through the telecom service providers
Service Remark	This service may also be requested through the service providers