

## Customs Release Permit for Telecom Devices

### About the Service/Feature

Through this service, TDRA issues custom release permits for telecommunications equipment in the UAE.

### Service steps

- Step 1** → Log in using your UAEPass account.
- Step 2** → Fill-in the form and attach the required documents
- Step 3** → TDRA will review the application
- Step 4** → Receive the custom release permit

Category	Variation
Type	Transactional
Expected Time	One working hour
Fees	Free of charge
Audience	<ul style="list-style-type: none"> <li>- Individuals</li> <li>- business</li> <li>- government entities</li> </ul>
About	<p>Through this service, TDRA issues customs release permits for telecommunications equipment in the UAE.</p> <p>To view FAQ, <a href="#">Click here</a></p> <p>To view technical standards, <a href="#">Click here</a></p>
Channels	<ul style="list-style-type: none"> <li>Portal</li> <li>Mobile Application</li> </ul>
Payment Channels	Not Available
Terms & conditions	<p><b>For individuals:</b> Device is compatible with the technical requirements approved by TDRA and published on its website</p> <p><b>For companies:</b> Company must be registered with TDRA / approved device by TDRA</p>

<b>Required Documents</b>	<p><b>For individuals:</b></p> <p>Customs documents for the shipment. Technical specifications of the devices</p> <p><b>For companies:</b></p> <p>Type Approval under the company profile. Customs Declaration. Bill of landing Packing list or invoice.</p> <p><b>International or local companies attending exhibitions in UAE should submit the following documents to TDRA:</b></p> <p>A letter from the organizer stating the company concerned will participate in the exhibition, including the name, date, location of the exhibition, and the stand number of the company. A letter of undertaking from the company addressed to TDRA stating that the devices will be returned to their source after the end of the exhibition</p>
<b>Results Require Office Visit</b>	No
<b>Service package</b>	None
<b>Service Complexity Level</b>	Express
<b>Service Outcome</b>	Issuing custom release permit
<b>Service Connectivity With Other Services</b>	<p>For companies:</p> <p>Register telecom supplier/Equipment Registration</p>
<b>Service Limitation</b>	<p>Service may be requested by:</p> <ul style="list-style-type: none"> <li>- Individuals who are interested in importing telecommunications equipment for personal use.</li> <li>- Manufacturers and suppliers of telecommunications equipment in the UAE registered with TDRA.</li> <li>- International and local companies attending exhibitions in the UAE</li> </ul>
<b>Service Remark</b>	<p>FAQs:</p> <p>What are the types of custom release permits?</p> <ul style="list-style-type: none"> <li>- Customs release permit for commercial purposes</li> <li>- Temporary customs release permit</li> <li>- Customs release permit for telecommunication equipment imported for personal (non-commercial) use.</li> <li>- Permanent customs release permit.</li> </ul>