



High performance internet gateway

About the Service/Feature

This service provides secure internet to all federal government entities through a dual internet service provider, which allows for higher productivity. This service provides a unified internet connection within federal entities. The Federal Network is the main internet service provider for federal entities, which guarantees a service availability by 99.99% throughout the year

Service steps

Step 1 → Log in using your UAE Pass account

Step 2 → Submitting the service application

Step 3 → Completing the required survey

Step 4 → The application and survey to be reviewed by TDRA

Step 5 -> Getting the service output

| Category | Variation |
|---------------------|---|
| Туре | Transactional |
| Expected Time | 5 working days |
| Fees | Free of Charge |
| Audience | Government entities |
| About | This service provides secure internet to all federal government entities through a dual internet service provider, which allows for higher productivity. This service provides a unified internet connection within federal entities. FEDnet is the main internet service provider for federal entities, which guarantees a service availability by 99.99% throughout the year |
| Channels | Mobile Application TDRA Website |
| Payment Channels | Not Available |
| Terms & conditions | Private dedicated connectivity Active connection with the service provider Attending technical discussions |
| Required Documents | No documents required |

1 15-05-2024





| Results Require Office Visit | No |
|---|---|
| Service package | None |
| Service Complexity Level | Normal |
| Service Outcome | Connection to High Performance Internet Gateway |
| Service Connectivity With Other Services | This service is linked with Private Dedicated Connectivity service |
| Service Limitation | This service is allocated to federal government entities for work purposes only, and each entity is provided with dedicated Internet Protocol addresses |
| Service Remark | None |

2 15-05-2024