

## Inquiry

### About the Service/Feature

Inquire about any of TDRA's services or initiatives, or follow-up on existing requests

### Service steps

- Step 1** → Log in using UAEPass (for digital channels)
- Step 2** → Fill-in the required information and attach the supportive documents (if available)
- Step 3** → A specialized team from TDRA will review the inquiry
- Step 4** → Receive TDRA's response

Category	Variation
Type	Not available
Expected Time	One working Day
Fees	Free of charge
Audience	<ul style="list-style-type: none"> <li>- Individual</li> <li>- Business</li> <li>- Government Entities</li> </ul>
About	TDRA provides customers with the ability to inquire about its services, initiatives, or events, or to inquire about the status of a current request already submitted by the customer, or any other inquiries.
Channels	<ul style="list-style-type: none"> <li>Mobile Application</li> <li>TDRA Website</li> <li>Call Center</li> </ul>
Payment Channels	Not Available
SDGs Goal	Quality Education
Terms & conditions	None

**Required  
Documents**

Supportive documents, if available.

**Results Require  
Office Visit**

No