

Customs Release Permit for Telecom Devices

About the Service/Feature

Through this service, TDRA issues custom release permits for telecommunications equipment in the UAE.

Service steps

- Step 1** → Log in using your UAEPass account.
- Step 2** → Fill-in the form and attach the required documents
- Step 3** → TDRA will review the application
- Step 4** → Receive the custom release permit

Category	Variation
Type	Transactional
Expected Time	One working hour
Fees	Free of charge
Audience	<ul style="list-style-type: none"> - Individuals - business - government entities
About	<p>Through this service, TDRA issues customs release permits for telecommunications equipment in the UAE.</p> <p>To view FAQ, Click here</p> <p>To view technical standards, Click here</p>
Channels	<ul style="list-style-type: none"> Portal Mobile Application
Payment Channels	Not Available
Terms & conditions	<p>For individuals: Device is compatible with the technical requirements approved by TDRA and published on its website</p> <p>For companies: Company must be registered with TDRA / approved device by TDRA</p>

Required Documents	<p>For individuals:</p> <p>Customs documents for the shipment. Technical specifications of the devices</p> <p>For companies:</p> <p>Type Approval under the company profile. Customs Declaration. Bill of landing Packing list or invoice.</p> <p>International or local companies attending exhibitions in UAE should submit the following documents to TDRA:</p> <p>A letter from the organizer stating the company concerned will participate in the exhibition, including the name, date, location of the exhibition, and the stand number of the company. A letter of undertaking from the company addressed to TDRA stating that the devices will be returned to their source after the end of the exhibition</p>
Results Require Office Visit	No
Service package	None
Service Complexity Level	Express
Service Outcome	Issuing custom release permit
Service Connectivity With Other Services	For companies: Register telecom supplier/Equipment Registration
Service Limitation	<p>Service may be requested by:</p> <ul style="list-style-type: none"> - Individuals who are interested in importing telecommunications equipment for personal use. - Manufacturers and suppliers of telecommunications equipment in the UAE registered with TDRA. - International and local companies attending exhibitions in the UAE
Service Remark	<p>FAQs:</p> <p>What are the types of custom release permits?</p> <ul style="list-style-type: none"> - Customs release permit for commercial purposes - Temporary customs release permit - Customs release permit for telecommunication equipment imported for personal (non-commercial) use. - Permanent customs release permit.